

Case Study

Enterprise Mobility

CLIENT United Electronics Co (EXTRA) - Al Khobar

United Electronics Co (EXTRA) offers all the leading international brands and stocks an extensive product range including electronics, home appliance and personal care products. Today, with +12 million shoppers, EXTRA is the destination and the most popular electronics store through 40 stores across the Kingdom, 1 store in Bahrain, and 2 stores in Oman with around 2500 employees.

Business Challenges	GBS Solutions	Project Outcome
<ol style="list-style-type: none"> 1. As Review the existing wireless network at the corporate level, upgrade and restructure where applicable for better performance and speed. 2. Rethink the existing wireless LAN security, management, and monitoring to reduce administration overheads. 3. Better employees' productivity and customer experience. 4. Provide robust wireless platform for future growth and commercial innovation 5. Looking for a scalable solution to benefit out of new technology and BYOD framework. 	<ol style="list-style-type: none"> 1. Implement Cisco's 8500 Series wireless controller, this centralized wireless controller replaced 40 wireless controllers distributed across stores, and warehouses 2. 350+ access points were registered and made visible from a single management console. 3. The new wireless controller also comes equipped with amazing scalability options of supporting up to 6,000 access points for future expansion. 4. Improved Wireless Security with LDAP and RADIUS, MAC Filtering and OTP 5. Dual 10 Gigabit Uplinks for high availability and performance 	<ol style="list-style-type: none"> 1. Ease of Access for Employees across all Company Locations (Offices, ware houses and Contact Centre) 2. Increased Wireless Network Throughput in Head Office by 600% (From 150 mbps to 1.3 gbps) and with flexible add on option in future to upgrade wave 2. 3. Block the most common Network Intrusion methods and minimize the risk of Unauthorized Access. 4. Improved Wireless Security with LDAP and RADIUS, MAC Filtering and OTP. 5. Improved Efficiency by reducing Administration Overhead by 99%. 6. Improved Customers and Employee Satisfaction Level.